



QUALITY POLICY

A B 2000 Ltd is fully committed to a policy of quality management in the company and a philosophy of continuous improvement in all its operations. We recognise that adopting this approach gives us great commercial strength and that our commitment to a quality approach is not an optional extra.

Quality has been fundamental to our operations since the company was formed and it will continue to be vital to our success as we grow and mature.

We want all our people to be committed to quality, to recognise its importance, and to act accordingly and we recognise that it is our responsibility to provide them with the means and the motivation to do so.

Our employees are our greatest assets and we aim to give them every opportunity to use their skills and experience to improve the quality of the service we provide.

We shall not rest on our achievements but will continue to make quality a fundamental part of our policy, strategy and operations. We recognise that customers' expectations and perception of the quality of service we provide do not stand still and we are committed to meeting, and exceeding wherever possible, those expectations.

This policy will be reviewed annually as part of the Management review process, to ensure its continued relevance and adequacy.

Adam Bruce
Managing Director



Date 2/6/10.